

Qtr 1 2017 Friends and Family Audit

Location	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know	
Apr-17	0	0	0	0	0	0	
May-17	1	0	0	0	0	0	
Jun-17	1	0	0	0	0	0	
Totals	2	0	0	0	0	0	
The practice followed the guidelines and collected the results from the patients on the Friends and Family Test.							
The results from the quarter 4 (Jan -Mar 2017) responses show that 100 % are extremely likely or likely to recommend the surgery to Friends and Family.							
This evidence is available for discussion at the next patient participation group meeting and on the practice website.							